

ATTORNEY DOCKET NO: NORME-458A

TITLE: Method for Tracking Future Support Engineering Requests



**Certificate of Mailing under 37 CFR 1.8 or 37 CFR 1.10**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

on February 7, 2007

Laura Szigeti  
(Signature)


Laura Szigeti

(Typed name of person signing certificate)

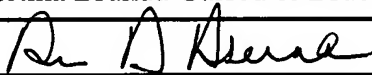
Note: Each paper must have its own certificate of mailing, or this certificate must identify each submitted paper.


1. Response to Office Action (of 10 pages);
2. Transmittal;
3. Certificate of Mailing; and
4. Return Postcard.

DFW

 <p><b>TRANSMITTAL FORM</b></p> <p>(To be used for all correspondence after initial filing)</p>	Application Number	10/051,560	
	Filing Date	January 17, 2002	
	First Named Inventor	Gary M. Sanderson	
	Art Unit	3623	
	Examiner Name	Kalyan K. Deshpande	
Total Number of Pages in This Submission	12	Attorney Docket Number	NORME-458A

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement  <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers  <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): Certificate of Mailing and Return Postcard.
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT		
Firm Name	Stetina Brunda Garred & Brucker	
Signature		
Printed name	Bruce B. Brunda	
Date	February 7, 2007	Reg. No. 28,497

CERTIFICATE OF TRANSMISSION/MAILING		
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below:		
Signature		
Typed or printed name	Laura Szigeti	Date February 7, 2007

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	<b>Sanderson et al.</b>	)	Confirmation No.	<b>9653</b>
		)		
Serial No.:	<b>10/051,560</b>	)	Art Unit:	<b>3623</b>
		)		
Filed:	<b>January 17, 2002</b>	)	Examiner:	<b>Kalyan K. Deshpande</b>
		)		
For:	<b>METHOD FOR</b>	)		
	<b>TRACKING FUTURE</b>	)		
	<b>SUPPORT ENGINEERING</b>	)		
	<b>REQUESTS</b>	)		

---

**RESPONSE TO OFFICE ACTION**

Mail Stop Amendment  
Commissioner for Patents  
Post Office Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

In response to the Office Action of January 25, 2007, please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2; and

**Remarks** begin on page 7 of this paper.